



frequent flyer  
solutions

# Award Flight Assist

Search Results

Prepared for [name removed]

on 4 January, 2018

## ABOUT OUR SERVICE

Thank you for using the Award Flight Assist service from Frequent Flyer Solutions!

Our goal is to take the hard work out of redeeming frequent flyer points. Using our expert knowledge and specialised tools, we can show you exactly what flights are available, and how to book using your points. From simple one-way bookings, right through to complex round-the-world itineraries, our team is here to help you construct the perfect itinerary.

Find out more: <http://frequentflyer.com.au/member/award-flight-assist/>

## YOUR REQUEST

Here is a summary of your request:

<b>Points available</b>	545,000 Qantas Frequent Flyer points 125,000 Virgin Australia Velocity points
<b>Passengers</b>	2 adults
<b>Segment 1</b>	Brisbane (BNE) to Paris (CDG) around 20/08/2018
<b>Segment 2</b>	Paris (CDG) to Rome (FCO) around 28/08/2018
<b>Segment 3</b>	Barcelona (BCN) to Miami (MIA) around 29/09/2018
<b>Segment 4</b>	Miami (MIA) to Cancun (CUN) around 06/10/2018
<b>Segment 5</b>	Cancun (CUN) to Brisbane (BNE) around 13/10/2018
<b>Class of travel</b>	Business
<b>Preferred airline/s</b>	No
<b>Notes</b>	<ul style="list-style-type: none"> <li>• Preference for a stopover in Asia en-route to Europe</li> <li>• Cruise booked from Rome to Barcelona from 10-18 September</li> <li>• Some pre-booked accommodation, otherwise dates are flexible</li> <li>• Qantas Bronze status</li> </ul>

## OVERVIEW

For this trip, we recommend using your Qantas points to book a Oneworld Award. This is a multi-city award that allows you to travel around the world on Oneworld airlines with up to 5 stopovers. More information about this award is provided on the following page for your reference.

As discussed, this booking will cost 560,000 Qantas points in total. You will need to earn or purchase an extra 15,000 Qantas points as you currently only have 545,000 points available. But it's well worth doing so. Please see the instructions on purchasing Qantas top-up points at the end of this document.

The suggested itinerary begins on page 5. It outlines the second of the 3 options sent to you by email, as per your preference.

If you have any questions, please let us know via email.

Enjoy your trip!

## QANTAS ONEWORLD AWARDS

The Qantas Oneworld Award is one of the best value ways to redeem your Qantas points. They are a special type of award that can be used to travel around the world – although this is not a requirement.

Just about any combination of flights is possible with a Oneworld Award, provided the following conditions are met:

- Up to 5 stopovers allowed
- Can travel up to 35,000 miles in total
- Up to 16 flights allowed in total
- "Surfaces segments" are permitted, and count as one stopover
- Must travel on at least 2 oneworld airlines other than Qantas
- Travel may only be completed on oneworld airlines. (Emirates & Jetstar do not count.)

By definition, stopovers are **greater than** 24 hours. Unlimited "transfers" of **under** 24 hours are permitted. This can be a good loophole if you would like to spend an extra day/night somewhere but have used up your stopover allowance.

For your reference, the following airlines are in the oneworld alliance:



Oneworld Awards are priced as follows:

- Economy: 140,000 Qantas points + taxes
- Premium Economy: 210,000 Qantas points + taxes
- **Business: 280,000 Qantas points + taxes**
- First: 420,000 Qantas points + taxes

The amount of taxes payable in addition to the points will vary depending on the airlines used, the exact routing, exchange rates and a range of other factors. As a very rough guide, the tax component is often around \$1,000 per passenger – although this may be considerably more or less.

## SUGGESTED ITINERARY

Here are the award flights we've found that meet your criteria:

### Segment 1:

**Flight 1: Brisbane (BNE) to Singapore (SIN) on 17 August, 2018**



QF51 Dep: 12:00 Arr: 18:15 8h, 15m Business Airbus A330-300

Total travel time: 8h, 15m

### Stopover 1: Singapore

### Segment 2:

**Flight 2: Singapore (SIN) to Helsinki (HEL) on 19 August, 2018**



AY132 Dep: 23:35 Arr: 06:35 (+1 day) 12h, 0m Business Airbus A350-900

**Flight 3: Helsinki (HEL) to Paris (CDG) on 20 August, 2018**



AY1571 Dep: 07:35 Arr: 09:40 3h, 5m Business Airbus A321

Total travel time: 16h, 5m

### Notes:

- If you prefer a longer layover in Helsinki, there is another Finnair flight from Helsinki to Paris 2 hours later. However, the 1-hour layover in Helsinki is easily achievable and you would be put on the later flight anyway if you happened to miss it. The Minimum Connect Time in Helsinki for this type of connection is 40 minutes.

### Stopover 2: Paris, France

Segment 3:

**Flight 4: Paris (CDG) to London (LHR) on 28 August, 2018**



British  
Airways

BA307 Dep: 10:30 Arr: 10:55 1h, 25m Business Airbus A319

**Flight 5: London (LHR) to Rome (FCO) on 28 August, 2018**



British  
Airways

BA560 Dep: 12:45 Arr: 16:20 2h, 35m Business Boeing 767-300

Total travel time: 5h, 50m

Notes:

- There are multiple daily flights on this route (all via London with British Airways), so you have a choice of departure times. We suggest these flights as you'll get a nicer Business class product on the 767 between London and Rome.

**Stopover 3: Rome, Italy**

Notes:

- Surface sector - the next flight will depart from Madrid, Spain

Segment 4:

**Flight 6: Madrid (MAD) to New York (JFK) on 26 September, 2018**



American  
Airlines

AA95 Dep: 10:55 Arr: 13:15 8h, 20m Business Boeing 767-300

**Flight 7: New York (JFK) to Miami (MIA) on 26 September, 2018**



American  
Airlines

AA1316 Dep: 15:30 Arr: 18:47 3h, 17m Business Boeing 767-300

Total travel time: 13h, 52m

**Stopover 4: Miami, USA**

Segment 5:
**Flight 8: Miami (MIA) to Cancun (CUN) on 5 October, 2018**

	AA158	Dep: 15:05	Arr: 15:55	1h, 50m	Business	Boeing 737-800
American Airlines						

Total travel time: 1h, 50m

**Stopover 5: Cancún, Mexico**
Segment 6:
**Flight 9: Cancun (CUN) to Santiago (SCL) on 13 October, 2018**

	LA583	Dep: 10:35	Arr: 20:25	7h, 50m	Business	Boeing 787-9
LATAM Airlines						

**Flight 10: Santiago (SCL) to Auckland (AKL) on 14 October, 2018**

	LA801	Dep: 00:10	Arr: 05:05 (+1 day)	13h, 55m	Business	Boeing 787-9
LATAM Airlines						

**Flight 11: Auckland (AKL) to Brisbane (BNE) on 15 October, 2018**

	QF120	Dep: 07:25	Arr: 08:20	3h, 55m	Business	Boeing 737-800
Qantas						

Total travel time: 30h, 45m

Summary

Price per passenger: 280,000 Qantas points + \$938.58 in taxes & charges

**Total cost for 2 passengers: 560,000 Qantas points + \$1,877.16 in taxes & charges**

Total stopovers: 5/5

Total flights: 12/16 (including 1 surface sector)

Total distance flown: 29,241 miles/35,000 permitted miles



## HOW TO BOOK

It should be possible to book this itinerary using the [multi-city booking tool on the Qantas website](#).

Ensure that you select the "Use points - Classic Flight Rewards only" box at the top of this page. To bring up the suggested flights, your search criteria should look exactly like this:

<b>Flight 1</b>			
From	To	Date	
Brisbane x	Singapore x	Fri 17 Aug 2018 	
<b>Flight 2</b>			
From	To	Date	
Singapore x	Paris (Charles de Gaulle) x	Sun 19 Aug 2018 	x
<b>Flight 3</b>			
From	To	Date	
Paris (Charles de Gaulle) x	Rome x	Tue 28 Aug 2018 	x
<b>Flight 4</b>			
From	To	Date	
Madrid x	Miami x	Wed 26 Sep 2018 	x
<b>Flight 5</b>			
From	To	Date	
Miami x	Cancun x	Fri 5 Oct 2018 	x
<b>Flight 6</b>			
From	To	Date	
Cancun x	Auckland x	Sat 13 Oct 2018 	x
<b>Flight 7</b>			
From	To	Date	
Auckland x	Brisbane x	Mon 15 Oct 2018 	x

Please note, the Qantas website sometimes cannot handle complex itineraries. There is a chance that you will get an error message when you get to the payment page on the Qantas website. If this occurs, call Qantas to book on 13 13 13. (This is the Australian contact number; see the Qantas website for [international Qantas contact numbers](#).)

A fee of \$70 or 6,000 Qantas points applies for bookings made over the phone. However this may be waived if you were unable to book online. This is at the agent's discretion.

When calling to book, there are a couple of things you can do to make things easier for both you and the call centre agent:

- State that you would like to book a "Oneworld Classic Flight Reward". (This is the official name.)
- Be ready to list exactly which flights you wish to book.

For your reference, it is possible to make changes to Qantas award bookings at a later date. To do this, you would need to call Qantas. There is a 5,000-point change fee each time you change the itinerary. If you wish to cancel the booking, there is a fee of 6,000 Qantas points.

#### TOPPING UP YOUR QANTAS POINTS

This booking will cost 560,000 Qantas points. At present, you only have 545,000 Qantas points in your account so will need to purchase 10,000 additional points.

There are two easy way to bridge this points shortfall:

1. Purchase top-up points from Qantas

Qantas sells top-up points on its website. Points can be bought in increments of 500, and you may purchase up to 60,000 points at a time. 15,000 points cost \$460.

To purchase top-up points, you will need to already have at least 80% of the points required for a specific Reward you wish to book (which you do). You can purchase top-up points up to twice per year by calling the Qantas Frequent Flyer Service Centre on **13 11 31** (from within Australia). More information is available on the [Qantas website](#).

2. Purchase wine from Qantas epiQure

Another method is to use bonus point offers from Qantas epiQure. This is Qantas' online wine retailer. EpiQure regularly offers very generous amounts of bonus points on wine purchases. You can see current offers on the [Qantas epiQure website](#).

This method is often cheaper than buying top-up points... and you get to enjoy some wine as well! The Qantas points generally post within 24 hours of making your purchase.

Note: If you have a family member that is willing to "lend" you the required points, family transfers are permitted and do not cost anything. You may transfer up to 600,000 Qantas points per year between family members' accounts.